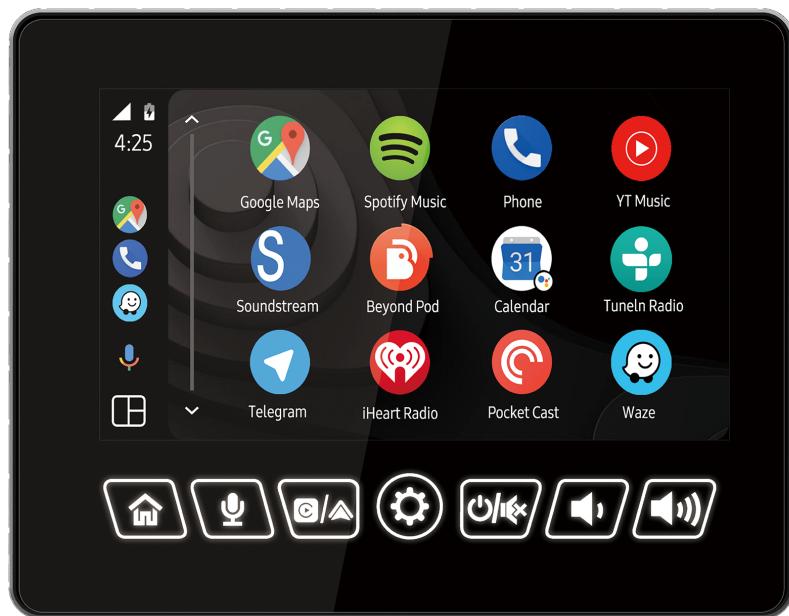


# RESERVE

by SOUNDSTREAM

Owner's Manual EN

**Head Unit for 2018-2024 Polaris Slingshot  
w/ Wireless Apple CarPlay®, Wireless Android  
Auto®, & 7" LCD Touchscreen**



androidauto



**SS.1824**

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## Safety First

### Safety Definitions

Statements in this manual preceded by following words are of special significance:

#### ⚠ WARNING

**WARNING indicates a potentially hazardous situation which, if not avoided, could result in death or serious injury.**

#### ⚠ WARNING

**Set volume levels and other controls on audio and electronic devices before riding. Distractions can lead to loss of control, resulting in death or serious injury.**

#### ⚠ WARNING

**Do not select a volume level that blocks out traffic noise or interrupts the concentration necessary for the safe operation of the Motorcycle. Distractions or a volume level that blocks out traffic noise could cause loss of control resulting in death or severe injury.**

#### Note

Pay attention while riding, keeping your eyes and clear mind on the road. Some features are locked out to prevent distraction, limited in capability while the Motorcycle is in motion. Even a part is available, do not allow it to distract you from operating your Motorcycle safely.

For safety, program the system when stopped. Perform system setup and get familiar with the controls and features of the infotainment system before operating the Motorcycle on the road. This system cannot warn about the safety of an area, bad road conditions, and availability of emergency services.

Use this radio only in locations where it is safe to do.

### Check list

Configure the system with your personal preferences before driving to use features and minimize distractions while on the road entirely.

1. Set brightness, background.
2. Configure presets.
3. Adjust audio settings like EQ, volume, fade, balance etc. before riding.
4. Pair, connect and set up phone features through Bluetooth.
5. Connect USB devices for Apple CarPlay® or Android Auto®.
6. Selectstation or media

### CARE AND CLEANING

Use only **SS.1824** recommended products and methods to keep the radio, speakers, and other audio system components clean and in good condition.

Do not use any abrasives, polishes, or rubbing compounds to clean the screen or other components. Do not use any ammonia-based cleaners on the net.

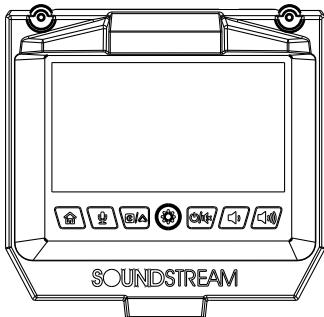
The use of other products or methods may cause damage to components.

#### Screen:

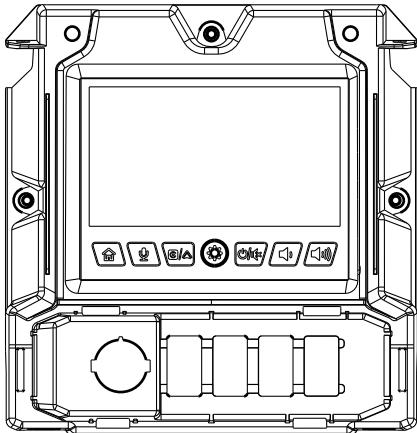
Do not use any chemical cleaners or chemical-containing wipes or cloths.

These can cause damage to the screen surface.

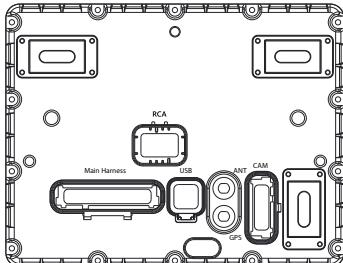
Gently clean the display glass surface with a clean, dry microfiber cloth. Before cleaning, it is suggested to remove any visible dust, dirt, sand particles with a gentle compressed airstream.



**Machined Aluminum Trim Plate for 2018-2019**



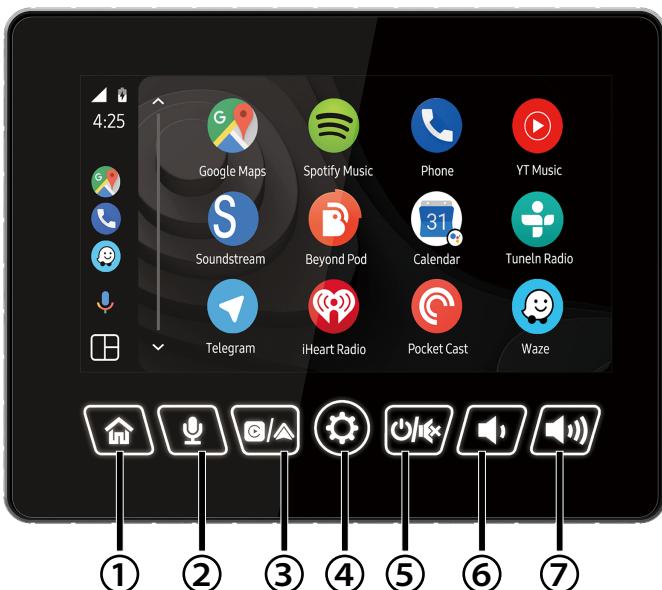
**Center Console Plastic Trim Plate for 2020-2024**



**Back**

# Panel description

## Panel Control.



### 1 Home button

- Press to toggle between Home screen and active media.
- Available selections: Radio, Apple CarPlay®/Android Auto®, BT Music, BT Phone, USB, Settings, Camera in.

### 5 Power / Mute

- When the power is off, press to power on.
- When the unit is working, short pressing for Mute, press again for unmute.
- Pressing and hold to turn the source unit power off.

### 2 Siri Button (Voice Recognition)

When the iPhone/Android phone is connected, press **Siri** button to start the voice control function.

### 3 Apple CarPlay® / Android Auto®

Press to enter CarPlay® / Android Auto® directly(When the iPhone/Android phone is connected).

### 4 Settings

Press to enter Settings menu.

### 6 (Volume -)

- Press to decrease the volume value.

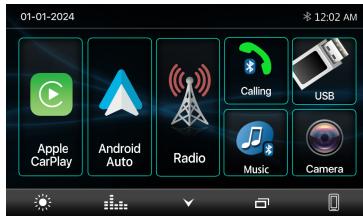
### 7 (Volume +)

- Press to increase the volume value.

**SS.1824** is a headunit for Polaris Slingshot with the following functions:

**Wireless / Wired Apple CarPlay®, Wireless / WiredAndroid Auto®, Radio, USB, BTMusic, Phone, Camera.**

Touch the corresponding Mode icon to enter playing mode. The Mode icon in gray means the corresponding function is not ready, or the proper device has not been connected.



**Android Auto™ /Apple CarPlay™ :**

Shows the relevant interface based on your connected device.

**Radio** : Shows the Radio interface.

**Phone** : Shows the Bluetooth interface.

**BT Music** : Shows the BT music playback interface.

**USB** : Shows the USB playback interface for compatible files.

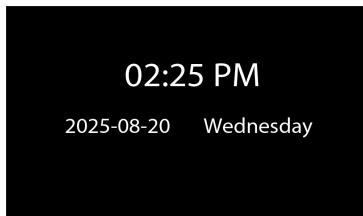
**Camera** : Turn on the rear camera.

Set Day/ Night time.

Set Equalizer settings.

Screen off.

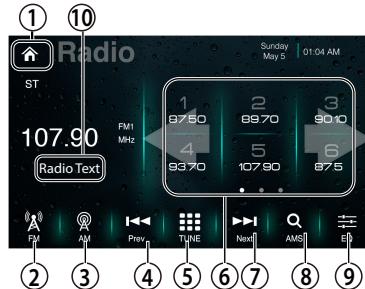
Device Manager



**Note:** when the display screen is off, touch any where to active the display.

## Radio

Touch "Radio" in the main menu to enter the AM/FM radio interface.



### 1 Home Button

•Press to return to HOME page.

### 2 FM BAND Button

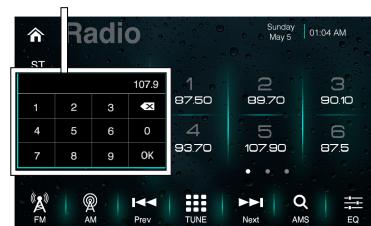
### 3 AM BAND Button

### 4 ⏪ Button

•Short press to search backward for stations automatically.  
•Long press to step downward.

### 5 TUNE(GOTO) Button

•Press to POP-UP tuning input interface, input the frequency number directly.



### 6 Preset Button

•Press to select preset stations to start playback.  
•Slide to change the preset page.

### 7 ⏩ Button

•Short press to search upward for stations automatically.  
•Long press to step upward.

### 8 AMS Button

•Short touch to prescan searching, each scanned station will be played 10s.  
•Long touch for auto searching.

### 9 EQ Button

•Press to enter Equalizer interface.

## Store a Station

1. Tune radio to desired station.
2. Touch and hold the one of the preset station for more than 3 seconds, then the preset button will be highlighted on the screen, and the preset station will be stored.

# Function operation

## Phone

This unit allows for hands free calling, using your phone's Bluetooth connection to the unit, you'll be able to dial, answer, access phone book and playback music. Enter the Bluetooth interface using the Bluetooth button.



- 1 Keypad Button  
•Press to enter call mode.
- 2 History Button  
•Press to show the call record, missed, received and dialed calls.
- 3 Contacts Button  
•Press to show the phonebook connected phone.
- 4 Setup Button  
•Press to show the Bluetooth Settings interface.

## Pair/Connect

Connect your phone to the unit using the below steps.  
1. Access the Bluetooth connection interface in your phone.  
2. Search for Bluetooth devices from either the unit or phone.  
3. The device will pop up the pairing code and click "pairing" to complete the connection.

## No Pair:



## Paired:



## Device Connected:



- 1  :Search the available devices.
- 2  :Manage the connected device.
- 3  :Set auto answer and load phonebook.

## Dial

Once the phone and unit are connected successfully, you'll be able to make calls from the unit.  
Touch  to make a call.



1. Touch the  icon to enter keypad screen.
2. Using the keypad, touch 0-9, \*, #, enter the phone number you wish to dial. If you input X an incorrect number, touch the  icon on the keypad to delete the incorrect number.
3. Once the correct number appears on the screen, touch the  icon. To go to dialing interface.
4. To end the call, touch the  icon on the screen.

## Connected a call



### 1 Switch Button

•Press to switch call audio to phone or AV receiver.

### 2 Keypad Button



•Press to show the keyboard.

### 3 Mute Microphone Button



•Press to Microphone Mute or Un-Mute.

### 4 Hang-up Button



•Press to hang-up the calling.

### 5 Small keypad

•When talking the phone, input the deisred numbers.

### 6 Delete

•Delete the incorrect inputed number.

## Receive an incoming call

If the Phone is connected with the source unit via Bluetooth, when an incoming call, below screen will be shown:



**Note** : You can also manage calls through your phone.

## Calling Record



## Contacts (Phone Book)



When your phone and unit are paired, the unit can automatically reach contacts from your phone and store them within the unit.(selected phones only)

: Delete desired contact information.

## BT Setup



**BT On /OFF**, Power On or Off BT function.

**Auto Answer** On /OFF, incoming call auto answer.

**Auto Load Phonbook**, On /OFF, when connect phone auto load phonebook on or off.

**Load Phonebook**, Manually load phone book.

# Function operation

## Bluetooth Music Playback

Touch  to enter music interface.



1. Play previous song.
2. Play/pause current song.
3. Play next song.
4. EQ settings

**Note** :When you did not connect the Bluetooth device,  
*Next / Previous / Play buttons are unavailable.*

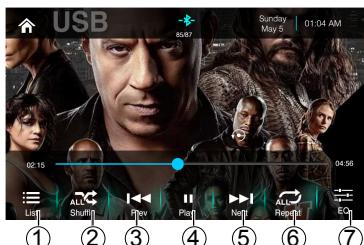
## External Play Device-USB

Plug the USB and touch the USB icon to enter the USB playback mode. The source unit default the play the Audio in the USB device.



- 1 **File List  Button**  
•Press to enter file list menu, you can select Music/ Video for playback.
- 2 **Shuffle  Button**  
•Press to select Shuffle playback on/off.
- 3 **Previous  Button**  
•Short press: Play previous song/ media.  
•Long press: Fast reverse.
- 4 **Play▶ /Pause  Button**  
•Press to Play or Pause current song/media.
- 5 **Next  Button**  
•Short press: Play next song/ media.  
•Long press: Fast forward
- 6 **Repeat  Button**  
•Press to select Repeat All > Repeat 1> Repeat Off.
- 7 **EQ  Button**  
•Press to enter EQ settings.

## Video Playback



- 1 **File List  Button**  
•Press to enter file list menu, you can select Music/ Video for playback.
- 2 **Shuffle  Button**  
•Press to select Shuffle playback on/off.
- 3 **Previous  Button**  
•Short press: Play previous song/ media.  
•Long press: Fast reverse.
- 4 **Play▶ /Pause  Button**  
•Press to Play or Pause current song/media.
- 5 **Next  Button**  
•Short press: Play next song/ media.  
•Long press: Fast forward
- 6 **Repeat  Button**  
•Press to select Repeat All > Repeat 1> Repeat Off.
- 7 **EQ  Button**  
•Press to enter EQ settings.

## File List browsing

Touch  to browse the folder and file list of the USB device.  
You can select the multi-media type (Music /Video) .



1. Select Music files.
2. Select Video files.

## Settings Operation

Touch “  ” icon from panel to enter the settings interface.

### General Setting



#### Language

Touch the arrows to select the required language. Default is English.

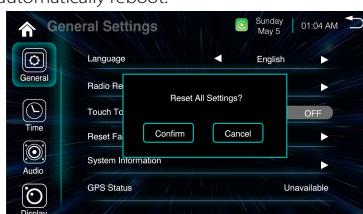
**Radio Region** : Choose the required radio region : *America / Europe / Eastern Europe / Japan / Southeast Asia /Latin America / South America/Asia/Australia.*

#### Touch Tone:

Switch the Touch response indicate voice is On or OFF

#### Reset Factory Data

Once selected, the unit will prompt to confirm reset to factorysettings. Once confirmed thesystem will automatically reboot.



#### System Information:

Show the software / hardware information.



#### Note: How to Update the software.

Put the software into the USB, then plug the USB to the headunit, select Setting>General>System Information, touch “System Upgrade”. The headunit will update the software accordingly.

#### GPS Status:

Show the GPS signal status for Carplay/Android Auto map using.

## Time Setting

Touch “Time” to enter time setting. Up/down sliding can set Year/Month/Day /Hour/Minute/ Mode.



## Audio Setting

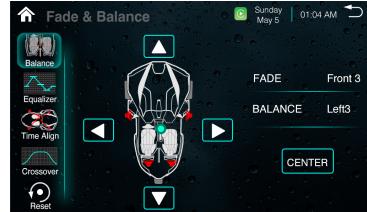
Touch “Audio” to enter Audio setting. Up/down sliding can set Year/Month/Day /Hour/Minute/ Mode.



## Digital Sound Processing



## Fade & Balance

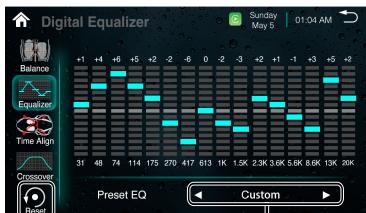


**Fader** : Adjust the fader F7-R7.

**Balance** : Adjust the balance L7-R7.

# Function operation

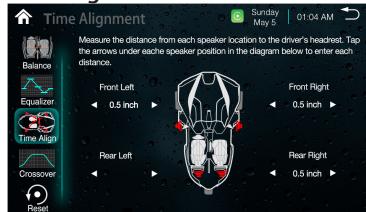
## Digital Equalizer



◀ ▶ :Select desired equalizer:  
Standard>Custom>Classic>Rock>Jazz>Electric>Pop>Soft

**RESET** :Reset to default settings.

## Time Align



Measure the distance from each speaker location to the driver's headrest. Tap the arrows under each speaker position in the diagram below to enter each distance.

## Digital Crossover

### About the Crossover

This unit is equipped with an active crossover. The crossover limits the frequencies delivered to the outputs.

The crossover adjusts the HPF (high pass filter) or LPF (low pass filter) of speakers and subwoofer, and also the slope (how fast the filter rolls off the highs or lows).

Adjustments should be made according to the reproduction characteristics of the speakers. Depending on the speakers, a passive network may not be necessary. If you are unsure about this point, please consult your authorized Alpine dealer.

• **HPF (high pass filter):** Cuts the lower frequencies and allows the higher frequencies to pass.

• **LPF (low pass filter):** Cuts the higher frequencies and allows the lower frequencies to pass.

• **Slope:** The level change (in dB) for a frequency change.

• The higher the slope value, the steeper the slope becomes.

• Do not use a tweeter without the HPF set on, with a high cut-off frequency, otherwise damage may occur to the speaker due to the low frequency content.

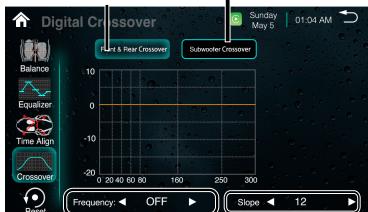
• **Adjustment** should be made according to the recommended crossover frequency of the connected speakers. Determine the recommended crossover frequency of the speakers. Adjusting to a frequency range outside that recommended may cause damage to the speakers.

For the recommended crossover frequencies of speakers, refer to the respective Owner's Manual.

We are not responsible for damage or malfunction of speakers caused by using the crossover outside the recommended value.

## Subwoofer Crossover

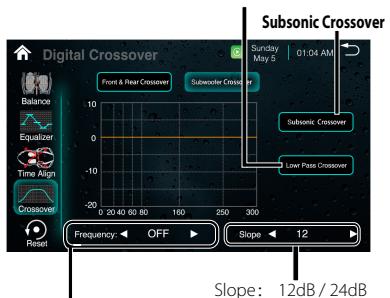
### Front & Rear Crossover



Slope: 12dB / 24dB

User can touch "<" or ">" to select the desired frequency Value.

### Low Pass Crossover



Slope: 12dB / 24dB

User can touch "<" or ">" to select the desired frequency Value.

## Subwoofer Setting



### Subwoofer Output

Subwoofer Gain : Adjust the value -12~+12.

Subwoofer Phase : Switch the Phase is 0 or 180 degree.

### RCA

Switch Main or Auxiliary (14pin RCA socket)

### NOTICE

This model designed 2 method RCA output:

1, Output from Main harness

2, Output from RCA 14pin socket

After finish the installation, please check the RCA output location accordingly different vehicle.

# Function operation

## Default Control

Set the **Master Volume / Phone Call Volume / Navigation App Volume /Voice Assistant Volume** default volume value.



Source Volume Adjustment: **Set Media Player/ Radio/AV-IN/BT Music/Android Auto/Apple Carplay** desired volume .



## Display Settings



### Night Brightness

◀ ▶ :Adjust the screen's brightness from 0-10.

### Rear Camera

◀ ▶ :Switch the camere view is Normal or Mirror.

## Wallpapers

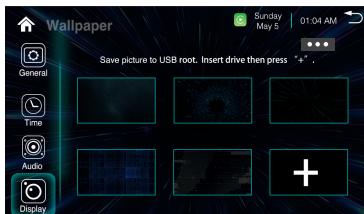
Choose the required wallpaper, touch “wallpaper setting” icon to enter the setting interface.



### Custom Wallpapers

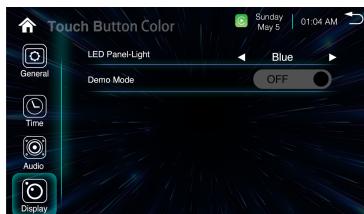
Or you can press “+” to custom wallpaper from **USB** device.

Select a picture and touch “OK” to add the wallpaper.



● ● ● Select another picture for replacing the current wallpaper.

## Touch Button Color



**LED Panel-Light:** Touch ◀ ▶ icon to select required LED light color: RED/ YELLOW/ GREEN/ BLUE/ PURPLE/ CYAN/WHITE.

**Demo Mode:** Touch to switch Demo Mode is On or Off. The panel Led will change automatically cycling.

## Apple CarPlay™ – Connect Wirelessly or via USB :

A smarter, safer and more fun way to use your iPhone in the car. Apple CarPlay gives iPhone users an intuitive way to make calls, use Maps, and listen to music with just a word or a touch.

Compatible iPhone models

For details about compatibility of iPhone models, refer to the following website.

<https://www.apple.com/ios/carplay>

### WARNING

Certain uses of the iPhone may not be legal while driving in your jurisdiction, so you must be aware of and obey any such restrictions. If in doubt as to a particular function, only perform it while the car is parked. No feature should be used unless it is safe to do so under the driving conditions you are experiencing.

### Notes on using Apple CarPlay

- iPhone with iOS 7.1 or later is required. Update to the latest iOS version before use.
- Apple CarPlay can be used on iPhone 5 or later.
- For details on compatible models, refer to the compatibility list on the support site on the back cover.
- For details about Apple CarPlay, refer to the manual supplied with your iPhone, or visit the website of Apple CarPlay.
- Since the GPS on your iPhone is used, place your iPhone where it can easily receive a GPS signal.

- You can use Siri function by touching  button once Apple CarPlay is activated.
- The Bluetooth connection with the Apple CarPlay compatible device will be terminated automatically if Apple CarPlay is turned on.
- Hands-free phoning via Bluetooth wireless technology is not available while Apple CarPlay is on.

## Starting procedure of using Apple CarPlay via USB

1 Connect an Apple CarPlay compatible device to this unit via USB.

2 Touch the Apple CarPlay icon.

The Apple CarPlay home screen appears.

You can use Apps of connected iPhone. The items displayed and the language used on the screen differ among the connected devices.

To enter the Apple CarPlay mode, touch Apple CarPlay icon on the Home selection screen.



### ① Application keys

Start the application.

### ②

Display the home screen of Apple CarPlay.

Touch and hold to active **Siri**.

### ③ Home

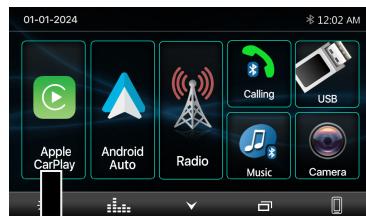
Exit the Apple CarPlay screen and displays Home screen.

\* The icon design may change depending on the iOS version.

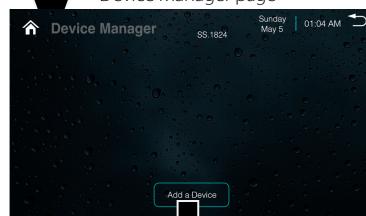
## How to connect Wireless Apple CarPlay

### Starting procedure of using Wirelessly Apple CarPlay

Before using Apple CarPlay wirelessly, turn on the Bluetooth function on the iPhone.



Tap Apple CarPlay to access Device Manager page



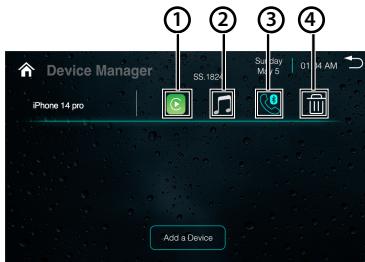
Press to pop-up...



Tap "Confirm" start to search available devices.

Or you can use your iPhone to search "**SS.1824**" and connect it. The screen will pop-up below notice, you can select to work with Apple CarPlay or Bluetooth connection.

# Function operation



1. Tap to access Apple CarPlay interface.
2. Tap to access Bluetooth Phone interface.
3. Tap to access Bluetooth Music interface.
4. Tap to delete current device.

**Note:** When the wireless connected, the iPhone's Wifi connection will be disconnected automatically.

## Android Auto™ – Connect Wirelessly or via USB

Android Auto is a simpler, safer way to use your phone in the car. Just plug in your phone – or in select models, connect wirelessly – and you'll get all your favorite maps, media, and messaging apps on your car display.

\*To use Android Auto on your car display, you'll need an Android phone running Android 5.0 or higher, an active data plan, and the Android Auto app.

\*To wirelessly use Android Auto on your car display, you need a compatible Android smartphone with an active data plan. You can check which smartphones are compatible at [g.co/androidauto/requirements](http://g.co/androidauto/requirements).

\*Some Features, applications, and services are not available in all areas. For details, see:

[www.android.com/auto](http://www.android.com/auto)

## Starting procedure of using Android Auto via USB

1 Connect an Android Auto™ compatible device to this unit via USB.

2 Touch the Android Auto icon.

The Android Auto home screen appears

### Note:

- You can use Voice function by touching  button once Android Auto is activated.
- Since the GPS on your Android phone is used, place your Android phone where it can easily receive a GPS signal.



**① Application keys** Start the application.

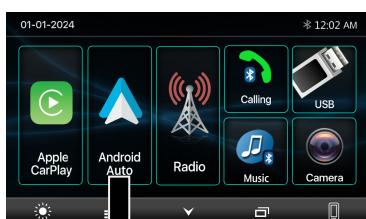
**② Home** Exit the Android Auto screen and displays Home screen.

**③ Operation Bar** Starts the application or displays information.

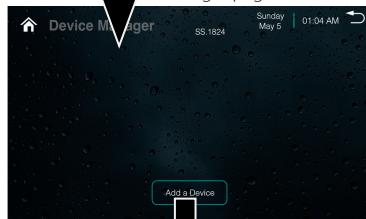
Note: If you have Android 9 or below, get the Android Auto app on your phone. With Android 10, Android is built in—so you don't need the app to get started.

## How to connect Wireless Android Auto

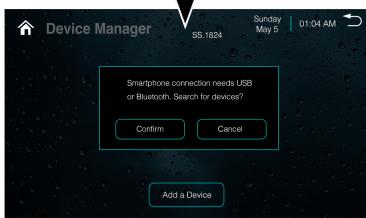
### Starting procedure of using Wirelessly Android Auto



Tap Apple CarPlay to access Device Manager page

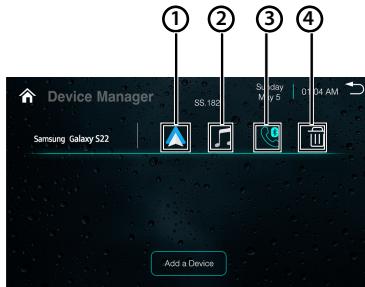


Press to pop-up...



Tap "Confirm" start to search available devices.

Or you can use your iPhone to search "SS.1824" and connect it. The screen will pop-up below notice, you can select to work with Android Auto or Bluetooth connection.



1. Tap to access Android Auto interface.
2. Tap to access Bluetooth Phone interface.
3. Tap to access Bluetooth Music interface.
4. Tap to delete current device.

**Note:** When the wireless connected, the Phone's Wifi connection will be disconnected automatically.

## Camera

### NOTICE

This model designed 2 method Camera input:  
1, Input from Main harness  
2, Input from 16pin socket

After finish the installation, please check the camera correct connection method base on different vehicles.

### Warning!

Forbidden to both connection main harness and 16 pin connector!

1. Connect a front Camera to the camera input terminal of the back side headunit.
2. Touch [Camera]
3. Displaying the picture from the front view camera



# **Specification**

---

## **SPECIFICATION:**

### **General**

Power Supply .....	DC10~16Volts
Grounding System .....	Negative Ground
Current Drain.....	15A(Max.)
RMS Power Output.....	4x18w/channel
Speaker Impedance.....	4~8ohms per channel
Frequency Response.....	20Hz~20KHz
Operating Temperature .....	-20~+60 °C
Dimensions .....	178mm(W)x125mm(D)x100mm(H)

### **TFT Display**

TFT Screen size.....	7inch
Resolution.....	1024x600 pixels

### **FM Radio**

Frequency Range (USA).....	87.5~107.9MHz
Frequency Range (Europe) .....	87.5~108MHz
Usable Sensitivity (S/N=30dB).....	≤15dB
S/N Ratio.....	≥55dB
Stereo Separation.....	≥30dB

### **AM**

Frequency Range (USA) .....	530~1710KHz
Frequency Range (Europe) .....	522~1620KHz
Usable Sensitivity(S/N=20dB) .....	≤40dB
S/N Ratio.....	≥45dB

## Trouble Shooting

If you have problems operating this product, refer to this section. The most common problems are listed below, along with likely causes and solutions. If a solution to your problem cannot be found here, contact your dealer or the nearest authorised Pioneer service facility.

Problem		Correct action
<b>General</b>	No response from the unit.	<ul style="list-style-type: none"> <li>• Restart the unit by turning off the motorcycle for ten seconds, then turning the motorcycle back on.</li> </ul>
	No sound from the unit.	<ul style="list-style-type: none"> <li>• The unit is muted. Adjust the volume.</li> <li>• Select the correct audio source on the unit.</li> </ul>
<b>USB</b>	Cannot play a media file.	<ul style="list-style-type: none"> <li>• The file format on the USB flash drive is not supported by the unit. Change media files.</li> <li>• The file system of the USB flash drive is not supported by the unit. Change the USB drive.</li> </ul>
<b>Bluetooth</b>	Cannot make Bluetooth streaming.	<ul style="list-style-type: none"> <li>• Make sure your mobile phone is within Bluetooth range.</li> <li>• Pair and connect your mobile phone.</li> <li>• CarPlay or Android Auto is being connected. Unplug your mobile phone from the unit to enable Bluetooth connection.</li> </ul>
	Poor hands-free phone call quality.	<ul style="list-style-type: none"> <li>• Check signal strength on your mobile phone.</li> <li>• Check that the microphone is firmly attached and plugged in. Or relocate the microphone for noise reduction.</li> </ul>
	Cannot make Bluetooth connection.	<ul style="list-style-type: none"> <li>• CarPlay/Android Auto connection disables Bluetooth on the unit. Unplug CarPlay or Android Auto from the unit to enable Bluetooth connection.</li> <li>• The unit is already connected to a mobile device. Disconnect the current Bluetooth connection before connecting to another Bluetooth device.</li> </ul>
<b>Apple CarPlay</b>	<b>Connection failed.</b> -Communication failed and the system is trying to connect. -Wait for a while. Then, perform the actions below if the error message is still displayed.	<ul style="list-style-type: none"> <li>• Restart the iPhone.</li> <li>• Disconnect the cable from the iPhone, and then connect the iPhone again after a few seconds.</li> <li>• Turn the ignition switch to OFF and then to ON.</li> </ul>
<b>Android Auto</b>	<ul style="list-style-type: none"> <li>• Connect a USB cable to get started.</li> <li>• Your phone does not support wireless, check your phone.</li> </ul>	<ul style="list-style-type: none"> <li>• Check if the device is compatible with Android Auto.</li> <li>• Android Auto app is not installed on the device. Then install the app.</li> </ul>
	<ul style="list-style-type: none"> <li>• Connection failed. Please check your phone to confirm connection.</li> </ul>	<ul style="list-style-type: none"> <li>• Wi-Fi connection failed and Android Auto app did not start. Check if the Wi-Fi function on the device is turned on.</li> </ul>
	<ul style="list-style-type: none"> <li>• Android Auto has disconnected.</li> </ul>	<ul style="list-style-type: none"> <li>• Turn on the Wi-Fi function on the device and the unit when you use Android Auto.</li> </ul>
<b>FM/AM Radio</b>	<ul style="list-style-type: none"> <li>• Poor radio reception.</li> </ul>	<ul style="list-style-type: none"> <li>• FM/AM antenna is not connected or extended. Connect and secure an FM/AM antenna (not included).</li> <li>• The antenna output wire is not connected. Connect the wire.</li> <li>• Turn off RDS/RBDS, TA and AF.</li> </ul>

## **LIMITED TWO-YEAR (2-YEAR) CONSUMER WARRANTY WITH PURCHASE FROM AN AUTHORIZED SOUNDSTREAM AND/OR PRECISION POWER RETAILER**

Epsilon Electronics Inc. promises to the original purchaser of this product to repair to like-new condition or replace this product with a new or like-new unit (at Epsilon Electronics' sole and absolute discretion), should it prove to be defective in workmanship or material under normal use, for a period of two-years (2-years) from the date of purchase from a Soundstream and/or Precision Power authorized retailer. During this two-year (2-year) period, there will be no service charge for repair or replacement.

This limited warranty extends only to the original purchaser of the product, and it is not transferable to the next owner or purchaser of the motorcycle into which the product was originally installed. This warranty does not cover labor costs for removal and reinstallation of the product.

This warranty is void if the product has been damaged caused by installation or removal of the product and will not apply to any unit that is determined to have been modified or mis-used in a manner contrary to its intended purpose. This warranty is void if the product has been damaged by accident or unreasonable use, neglect, improper service or other causes not arising out of defects in material, construction, or workmanship. This warranty does not include the elimination of externally generated static or noise, or the correction of antenna problems or weak reception, damage to speakers, accessories, electrical systems, cosmetic damage or damage due to negligence, misuse, failure to follow operating instructions, accidental spills or customer applied cleaners, damage due to environmental causes such as floods, airborne fallout, chemicals, salt, hail, lightning or extreme temperatures, damage due to traffic accidents, road hazards, fire, theft, loss or vandalism, damage due to improper connection to equipment of another manufacturer or modification of existing equipment.

To file a warranty claim, please contact Soundstream's warranty office to obtain a Return Authorization number prior to shipping the product:

Phone: 1-800-724-1377  
E-mail: [repairs@soundstream.com](mailto:repairs@soundstream.com)  
Website: [soundstream.com/warranty](http://soundstream.com/warranty)

Epsilon Electronics Inc.  
1550 South Maple Ave  
Montebello, CA 90640 USA

After receiving the RA number, pack the product into suitable packaging, include dated proof of purchase, (i.e. a receipt or bill of sale) from the authorized retailer and a money order or cashier's check for return freight to Epsilon Electronics' corporate office, addressed above. Please clearly write the RA number on the outside of the packaging.

IN ORDER FOR THE TWO-YEAR (2-YEAR) WARRANTY TO BE VALID, THE PRODUCT MUST BE SHIPPED WITH PROOF OF PURCHASE FROM AN AUTHORIZED SOUNDSTREAM AND/OR PRECISION POWER AUTHORIZED RETAILER. ANY PRODUCT RECEIVED BY SOUNDSTREAM FOR WARRANTY WITHOUT AN RA NUMBER AND PROOF OF PURCHASE FROM A SOUNDSTREAM AND/OR PRECISION POWER AUTHORIZED RETAILER WILL BE REFUSED. BY PURCHASING THIS PRODUCT, ALL WARRANTIES INCLUDING BUT NOT LIMITED TO EXPRESS WARRANTY, IMPLIED WARRANTY, WARRANTY OF MERCHANTABILITY, FITNESS FOR PARTICULAR PURPOSE, AND WARRANTY OF NON-INFRINGEMENT OF INTELLECTUAL PROPERTY ARE EXPRESSLY EXCLUDED TO THE MAXIMUM EXTENT ALLOWED BY LAW. SOUNDSTREAM NEITHER ASSUMES NOR AUTHORIZES ANY PERSON TO ASSUME FOR IT ANY LIABILITY IN CONNECTION WITH THE SALE OF THE PRODUCT. SOUNDSTREAM HAS ABSOLUTELY NO LIABILITY FOR ANY AND ALL ACTS OF THIRD PARTIES INCLUDING ITS AUTHORIZED RETAILERS OR INSTALLERS. BY PURCHASING THIS PRODUCT, THE CONSUMER AGREES AND CONSENTS THAT ALL DISPUTES BETWEEN THE CONSUMER AND SOUNDSTREAM SHALL BE RESOLVED IN ACCORDANCE WITH CALIFORNIA LAWS IN LOS ANGELES COUNTY, CALIFORNIA. Some states do not allow limitation on how long an implied warranty lasts. In such states, the limitation or exclusions of this Limited Warranty may not apply. Some states do not allow the exclusion or limitation of incidental or consequential damages. In such states, the exclusion or limitation of this Limited Warranty may not apply to you. This Limited Warranty gives you specific legal rights, and you may have other rights which vary from state to state.

## FCC Notes

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### FCC Compliance

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

- (1) this device may not cause harmful interference, and
- (2) this device must accept any interference received, including interference that may cause undesired operation.

**Warning:** Changes or modifications to this unit not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

**Note:** This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part

15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation.

This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications.

However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause

harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following **measures:**

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

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